



RMI Insight

PROFESSIONAL SECURITY SERVICES

S U M M E R 2 0 2 4 / R M I I N T E R N A T I O N A L I N C .

New Business

RMI – The City of Downey Account

RMI has once again partnered with the City of Downey and is pleased to be the security vendor for the city. Downey is in southeast Los Angeles County and is considered part of the Gateway Cities. Downey has a total area of 12.6 square miles and a total population of over 115,000.

On July 1, 2024, RMI started providing security services for the city. This assignment has a resolute team of officers that assist with various locations to include Downtown Downey (vehicle/foot patrol), Downey Transit Depot, Rio Hondo Golf Course, Independence Park, and other special event areas.



RMI – Calvary Chapel of Downey

RMI is honored to announce our latest security agreement with the Calvary Chapel of Downey. Calvary Chapel of Downey is a church with thousands of members and the property also has the Calvary Chapel Christian School with students from Pre-K through 12th grade.

On July 15, 2024, RMI started providing the security services for the Calvary Chapel of Downey. The officer assigned to the location is responsible for supporting the client and other security personnel with many duties at the property while providing public safety.



2024 Honda Security Conference

On June 3rd through the 6th, Honda held a security conference at one of their facilities in Marysville, OH. RMI-Honda Chino Site Security Supervisor, Cary Martin and RMI Compliance and Training Director, Steven Weber, were given the privilege of attending and representing RMI, among the other Honda and contractor representatives in attendance.

Training topics covered were:

- Honda's K-9 Program
- Drugs/Weapons on Property
- Customs Trade Partnership against Terrorism (C-TPAT)
- Executive Protection

See Security Conference, p. 3

PROVIDING QUALITY SECURITY SERVICES TO AMERICA'S
TOP FORTUNE 500 COMPANIES FOR MORE THAN A DECADE

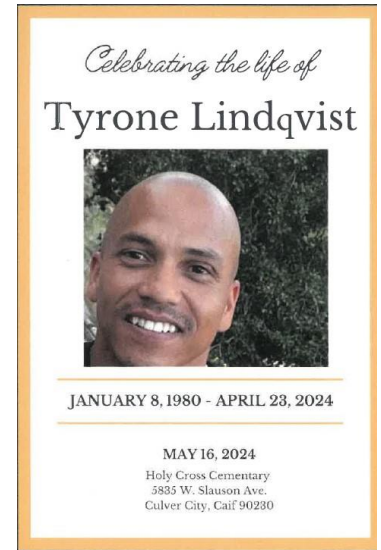
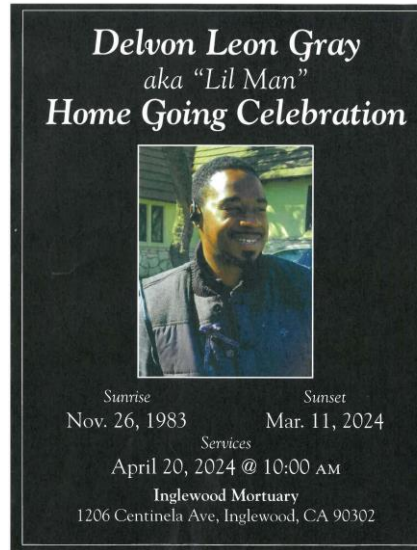
I Memory Of

Delvon Leon Gray November 26, 1983 - March 11, 2024 and
Tyrone Norris-Lindqvist January 8, 1980 - April 23, 2024

RMI is sad to report that the RMI Ambassador team has lost two of its own. Tragically, in the early morning hours on March 11th, Delvon Leon Gray, lost his life to gun violence. In the late evening hours on April 23rd, 2024, Tyrone Norris-Lindqvist lost his life in a tragic vehicle accident.

Both enjoyed the work they did as Ambassador's, assisting Hundreds, if not thousands, of Metro riders. Both had a magical smile and a uniqueness of two, a smile so big that it would brighten up any room, and any moment. Admired and cared for dearly by many of us co-workers. Their charismatic ways and joyful souls will be missed by many.

Mr. Gray is survived by his children and a host of family and friends. Mr. Lindqvist is survived by his mother, brother and a host of family and friends.



Natasha Perez

RMI-Metro Ambassador Account Manager

New Management

Michael Costa: RMI welcomes Michael Costa as the new RMI-Hillsdale Account Manager. Michael A. Costa was born in San Jose California, in 1991. Born and raised in the heart of the Silicon Valley, he grew up in a melting pot of culture and diversity. Graduating high school in 2010, Michael became a volunteer firefighter due to his love of serving others in need. Some years later, he transitioned to Law Enforcement and Private Sector work for the US Government. His paramilitary understanding started in high school after completing 4 years of an AFJROTC program.

Michael voluntarily served in a public capacity as a non-sworn, initially for the San Jose Fire Department and later the Santa Clara Police Department. Starting as a Cadet Trainee in both capacities, Michael later earned a position and was hired within Stadium Operations when the San Francisco 49er Santa Clara Stadium opened.

In 2019, he moved into Private Military Contracting to expand his training and lifelong goal of working with the US Government in a different capacity. Michael is the second member of his family who served within the US Government as a Military Contractor, his grandfather would be the first. Michael was able to attend the prestigious training facility Academi, formally known as Black Water USA, for 8 weeks before going down range. Michael held position as a Force Protection Agent for the Department of Defense, first tour being a contractor for the US Army Camp Arifjan Kuwait, and most recently in his own backyard with the US Coast Guard, Base Alameda.

Michael currently lives in Campbell, CA with his wife of 4 years, Jessica Costa, and they have 1 child – a girl: Levy, 7; and two Golden Retrievers, Lucy and Buddy. Michael is very proud of the quality service RMI provides to its customers and of all of the hard work of its employees and is looking forward to continuing to serve with you all.



Verizon Wireless Discount Offer

As a reminder, any and all employees who use Verizon as their personal wireless service provider can benefit from the same discount RMI enjoys. According to Roxanne Boynton, RMI currently benefits from a 17% discount and Verizon will extend this to current RMI employees who register. Contact your supervisor for more info.



Setting the Example

RMI employees are highly visible because of our uniform and the nature of the work we do. This provides us with a great opportunity to model excellence in many areas, including safety. Ways that we can set the example may be:

- Maintaining a safe post through housekeeping – ensuring no trip hazards are present, ensuring waste does not pile up, etc.
- Ensuring the way is safe before proceeding, whether it pertains to mobile or foot duties/patrol, and yielding the right of way, when/where appropriate.
- Maintaining vigilance for safety hazards about the workplace as our travels/duties take us, reporting them when discovered, and helping to guard against them until they are corrected if/as able / required.

A little diligence can go a long way toward helping to maintain a safe working environment and also toward prompting a similar attitude in others.

Sincerely,

Richard Aparicio
RMI Senior HR Manager

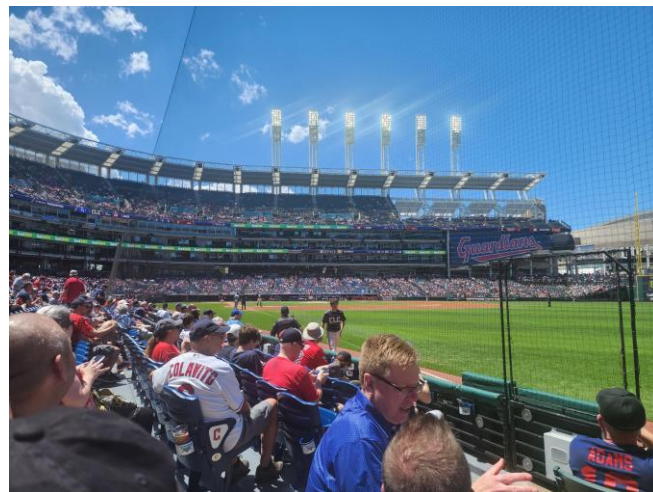
Security Conference

- Site Risk Assessments
- Access Control Updates
- Workplace Violence
- Legal Issues in Threat Assessment
- Structured Professional Judgment
- Securing Large Venues
- Threat Assessment & Management & Conducting Threat Assessments
- Evaluation & Assessment of Anonymous Threatening Communications

RMI is grateful to Honda for allowing our personnel to participate in this training and looks forward to using it to help make, and keep, the workplace safer and more productive for all.



Honda Conference Participants' Group Photo in the Honda Heritage Center Lobby



Team Building & R&R at the end of the conference, during a Cleveland Guardians game.



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"When you lose sight of the customer, you've lost your vision for the future." –

Rick Rodriguez

"Success can only be achieved by working towards a common goal." – Serah Larison.